HealthCap & Evolucent Present

# Taking Down Gollath

# IMPLEMENTING AN EFFECTIVE INVESTIGATION PROCESS











## Taking Down Goliath



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Incidents happen. While we have processes to assist in preventing injuries, nothing is fail safe. To avoid regulatory citations and claims related to these events, it is important that there be a systematic approach for identifying risks, initiating preventive interventions, and ongoing monitoring. When incidents do occur, it is our responsibility to ensure the investigative process is done timely, consistently, and per industry standards. This program was developed in an effort to encourage providers to evaluate their current internal systems and assist in developing improved practices to prevent unnecessary regulatory scrutiny.

#### **LEARNING OBJECTIVES**

- Identify Corporate Compliance processes to assist in developing a comprehensive, effective Corporate Compliance program
- Describe the systems involved in ensuring an effective investigation
- Identify auditing processes that will assist in ensuring ongoing compliance with regulatory requirements

#### **Nebraska Health Care Association**

1200 Libra Drive, Suite 100 Lincoln, NE 68512 402.435.3551

### Wednesday, August 5, 2015

7:30am - 4:30pm

### **Agenda - The Event**

7:30 - 8:00	Registration & Continental Breakfast
8:00 - 8:30	Introduction to Investigations
8:30 - 10:00	The Event
10:00 - 10:15	Break
10:15 - 11:00	Proof of Investigation
11:00 - 12:00	Abuse and Neglect Allegations/Citations
12:00 - 1:00	Lunch
1:00 - 1:45	Audits - Before the Event
1:45 - 2:15	Audits - Corporate Compliance
2:15 - 2:30	Break
2:30 - 4:00	False Claims Act/Anti-Kickback Case Study
4:00 - 4:30	Q&A, Evaluations, Closing Remarks

#### The Presenters



Angie Szumlinski, NHA, RN-BC, RAC-CT Director, Evolucent



John P. Hessburg, JD Kitch Drutchas Wagner Valitutti & Sherbrook



Erica Holman, LNHA, LMSW Risk Management Consultant, Evolucent

Angie is the Director of Evolucent where she oversees risk management, education and assessments of approximately 2,000 facilities across the country. A proven leader in the longterm care industry, Angie has a wealth of experience in the operational and clinical aspects of the industry, including experience as an Administrator, Director of Nursing, Corporate Quality Assurance Coordinator and as an independent consultant.

John is a Principal in the firm of Kitch Drutchas Wagner Valitutti & Sherbrook, P.C., in Detroit, Michigan, where he heads the firm's Long Term Care Practice Group. John's firm has been representing healthcare providers for 40 years. He has been the lead consulting attorney for HealthCap for over five years. His Long Term Care Practice includes general healthcare, regulatory and administrative law, as well as civil and criminal defense.

Erica is a licensed nursing home administrator with a master's degree in clinical social work. She entered the healthcare arena working as a counselor in a psychiatric hospital and later trained as a psychotherapist with an interest in depression and anxiety. She began working in long term care as the Director of an Alzheimer unit in the early 1990s and became a licensed nursing home administrator in 1995. She worked for ten years as a consultant, helping facilities attain regulatory compliance. She is an expert in the development and implementation of quality assurance and behavior management programs, and has served as an administrator in both stand-alone and multi-facility settings.

# **ANCC** Approved **7.0 Contact Hours**

**NAB** Approved **7.0** CEU's

**ASWB** Approved **7.0 Clock Hours** 

Social Work Practice Level: Beginner

# We're Going GREEN

In an effort to be environmentally conscious, we will not be distributing printed handouts to our attendees. Digital copies of the seminar handouts will be made available to attendees prior to the seminar.



#### **Note to Attendees**

Attendees are responsible for signing in at the beginning of the session and will receive a certificate at the end of the program. No certificates will be available prior to the conclusion of the program and no partial credit hours will be awarded.





## **REGISTRATION FORM**

### **Taking Down Goliath**

August 5, 2015 Lincoln, NE

#### REGISTER USING ONE OF THE FOLLOWING METHODS

Online: www.HealthCapUSA.com (Credit Card Only) By Phone: Call 877-855-HCAP (Credit Card Only)

By Fax: 734-996-1261 (Credit Card Only)

By Mail: Complete this form and mail it to: **Evolucent Seminar Registrations** 201 S. Main St, Suite 200 Ann Arbor, MI 48104

Facility Information	Attendee Information (1)		
Name of Facility:	Name:		
Street Address:	Title:		
	Email:		
City:Zip:	Phone: ()		
HealthCap Member: Yes No	License: Number:		
NNFA/AHCA Member: Yes No	License: Number:		
Registration Fees	Attendee Information (2)		
First 2 HealthCap Registrants FREE *HealthCap Insured Facilities	Name:		
Additional HealthCap Registrants x \$100 =	Title:		
NNFA/AHCA Member Registrants x \$100 =	Email:		
Other Registrants x \$150 =	Phone: ()		
TOTAL =	License: Number:		
	License: Number:		
	FOR ADDITIONAL ATTENDEES, PLEASE PHOTOCOPY THIS FORM		
Payment Information			
Check (Payable to HealthCap RMS)  MasterCard	Visa American Express		
Name on Card:			
Credit Card Number:	Expiration Date: Security Code:		
Billing Address: City:	State: Zip:		
Signature:	Date:		
How did you hear about this seminar?			
Association Insurance Broker Email Direct Mail Friend/Co-worker Search Engine			
Other (please specify):			

**Cancellation Policy** All cancellations must be received at least 48 hours before the start of the event. Registration refunds are subject to a \$20 cancellation fee. Cancellations must be received in writing by fax (734-996-1261 ATTN: Seminars) or by mail (Evolucent, ATTN: Seminars, 201 S. Main St., Ste 200, Ann Arbor, MI 48104). No refunds will be made for requests received after that time.

**Special Accommodation** Evolucent will make reasonable special accommodations upon request.



