

HealthCap RMS Presents

# IT'S JUDGMENT DAY

*Do you know what you don't know?*

NEBRASKA  
AUGUST 16  
2018

NEBRASKA  
HEALTH CARE  
ASSOCIATION

1200 LIBRA DRIVE  
#100  
LINCOLN,  
NEBRASKA

 nebraska  
nursing facility association

 nebraska  
assisted living association

 NAB National Association  
of Long Term Care  
Administrator Boards

  
AHCA  
AMERICAN HEALTH CARE ASSOCIATION  
NCAL  
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NEBRASKA:

8/16/18

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*Do you know what you don't know?*

We live in an industry of acronyms, many you hope you will never meet (i.e., RAC, ZPIC, CMS, OIG, DOJ, etc.) so it is critical that you have systems to assist in ensuring compliance with regulations but also have a process to ensure ongoing ethical standards are met. Sure we THINK we have everything in place, all of our "I's" dotted and "T's" crossed, however we will give examples of providers who thought they had their bases covered, but when their communities came under scrutiny, it became clear that they "didn't know what they didn't know".

This program was developed to assist providers in all levels of care in maintaining compliance with a multitude of governmental oversight agencies including but not limited to CMS, OIG and state Medicaid Fraud and Abuse programs. Actual case studies of False Claims related to quality of care, therapy billing practices and questionable facility practices will be discussed and wrap up with the best practices to assist in preparing for scrutiny in the future. This program is focused on assisting you in preventing additional governmental oversight, scrutiny and civil liability.

Yes it could happen to you too! If you AREN'T sure your systems meet current standards, this program is a must for you. If you ARE sure your systems meet current standards, this program is a must for you too! Learn from the mistakes of others. Please join us for a day of learning and sharing while networking with your fellow providers.

## OBJECTIVES:

- Discuss the OIG 2018 focus on LTC
- Review the new RoP regulations on Abuse
- Describe the communication process between CMS and OIG
- Discuss the importance of developing policies and procedures including a process for ensuring accountability

## AGENDA:

### 7:30 - 8:00: Registration

### 8:00 AM - 8:15: AM Opening Comments & Background

Regulations and governmental oversight impact all providers at all levels of care. This session will provide an introductory opening summary of the days events and process of evaluation.

### 8:15 AM - 8:45: AM History of Governmental Oversight

An historical review of the different regulatory and governmental bodies will be presented. A discussion of each divisions role and power along with possible sanctions, criminal and civil liability risks.

### 8:45 AM - 9:30 AM: Current Trends in Governmental Oversight - SNF/ALF

Trends in governmental oversight change with time. This session will provide case studies of current trends, negative outcomes experienced and best practices to avoid being involved in an investigation.

### 9:30 AM - 10:15 AM: False Claims - SNF/ALF: Case Studies

FCA (false claims act) is real and it impacts all levels of care. This session will provide real case studies of the types of false claims currently being cited along with best practices to avoid being involved with a false claim.

### 10:15 AM - 10:30 AM: Break

### 10:30 AM - 11:00 AM: False Claims - SNF/ALF: Case Studies and How to Prevent/Mitigate Exposure

This session will provide a discussion of false claims and best practices to avoid being involved with an investigation.

### 11:00 AM - 12:00 PM: Unnecessary Services and How to Prevent Mitigate Exposure

Billing for services that are determined to be unnecessary or not needed can increase the risk for reimbursement issues and criminal investigations. This session will touch on different aspects of billing practices, audits and proactive application of best practices.

### 12:00 PM - 12:30 PM: Lunch (Provided)

### 12:30 PM - 2:15 PM: Therapy - The Art of Caregiving: Medical Necessity

Skilled therapy services are the current trend for short-term rehab residents. The practice of providing services and billing for said services is often a high risk for scrutiny and oversight as this is an area wrought with questionable practices. This session will present real case studies and discuss ways to avoid being audited.

### 2:15 - 2:30 Break

### 2:30 PM - 3:00 PM: False Claim Actions Against Assisted Living Providers - A Growing Trend

This session will focus primarily on case studies in assisted living facilities where false claims have been used against the community providing the care. In the past assisted living centers were not a focus on governmental oversight however times have changed and the risks are great in this level of care setting.

### 3:00 PM - 4:00 PM: Corporate Compliance: Back to Basics - Is Your Home in Order?

This session was developed to assist in ensuring a strong, proactive corporate compliance program is in place. This process assists in preventing governmental disagreements, claims and fines and affects all levels of care.

### 4:00 PM - 4:15 PM Closing comments, Q&A and evaluation

# THE PRESENTERS



## **Angie Szumlinski NHA, RN-BC, RAC-CT**

### **Director, HealthCap RMS**

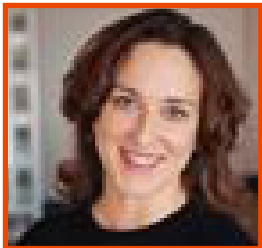
Ms. Szumlinski is a nationally-recognized leader in long-term care with experience as an Owner/Provider, Administrator, Director of Nursing, Corporate Quality Assurance Coordinator and independent consultant. Ms. Szumlinski conducts risk management visits at facilities across the country, touching every acuity level within the post-acute care spectrum. Ms. Szumlinski served as an Associated Board Member for NCAL, is a member of the AHCA/NCAL Quality Committee, NCAL Risk Management Committee, HCAM Legal/Clinical Committee and is a Senior Examiner/Team Leader for the AHCA/NCAL Quality Award Program. Ms. Szumlinski is a Nurse Planner for HealthCap RMS's ANCC accredited education program.



## **John P. Hessburg, JD**

### **Kitch Drutchas Wagner Valitutti & Sherbrook**

John Paul Hessburg is a Senior Partner in the firm of Kitch Drutchas Wagner Valitutti & Sherbrook in Detroit, Michigan, where he heads the firm's Post-Acute Care practice group. John has represented healthcare providers for over 30 years. John is AV® Preeminent Peer Review rated by Martindale-Hubbell and has been named a top healthcare lawyer by DBusiness Magazine. He has been working with HealthCap since it wrote its first policy 15 years ago.



## **Erica Holman, LNHA, LMSW**

### **Senior Risk Management Consultant, HealthCap RMS**

Erica Holman, BA, LMSW, LNHA, CDP works nationally as a Risk Management Consultant with HealthCap RMS. Erica has been a licensed nursing home administrator since 1995 and specializes in "regulatory distress" by developing plans of correction, person-centered programs, education and systems to attain and maintain quality improvement initiatives. Erica has expertise in employee recruitment and retention, transitioning ownership, QAPI and 5-star ratings.

Erica has been a Silver Examiner for the AHCA Quality Awards program since 2010 and serves as the Social Work consultant for the Health Care Association of Michigan.

This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators (NAB) and approved for 7 clock hours and 7 participant hours.

## **NOTE TO ATTENDEES:**

Attendees are responsible for signing in at the beginning of the session and will receive a certificate at the end of the program. No certificates will be available prior to the conclusion of the program and no partial credit hours will be awarded.

# REGISTRATION FORM

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8/16/2018 • LINCOLN • NEBRASKA

Register using one of the following methods

**Online:** [www.HealthCapUSA.com](http://www.HealthCapUSA.com) (Credit Card Only)

**By Phone:** Call 877-855-HCAP (Credit Card Only)

**By Fax:** 734-996-1261 (Credit Card Only)

**By Mail:** Complete this form and mail it to  
HealthCap RMS Seminar Registration  
130 S. First St, Suite 400  
Ann Arbor, Michigan 48104

## FACILITY INFORMATION

Name of Facility: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

HealthCap RMS Member: ☐ Yes ☐ No

NNFA/AHCA Member: ☐ Yes ☐ No

## REGISTRATION FEES

First 2 HealthCap RMS Registrants FREE

Additional HealthCap RMS Registrants \_\_\_\_\_ x \$100 = \_\_\_\_\_

NNFA/AHCA Member Registrants \_\_\_\_\_ x \$100 = \_\_\_\_\_

Other Registrants \_\_\_\_\_ x \$150 = \_\_\_\_\_

TOTAL =

## ATTENDEE INFORMATION

ATTENDEE INFORMATION (1)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

ATTENDEE INFORMATION (2)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

FOR ADDITIONAL ATTENDEES, PLEASE PHOTOCOPY THIS FORM.

## PAYMENT INFORMATION

Check (Payable to HealthCap RMS) MasterCard Visa American Express

Name on Card: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

How did you hear about this seminar?

☐ Association Insurance Broker ☐ Email ☐ Direct Mail ☐ Friend/Co-worker ☐ Search Engine

☐ Other (please specify): \_\_\_\_\_

**Cancellation Policy** All cancellations must be received at least 48 hours before the start of the event. Registration refunds are subject to a \$20 cancellation fee. Cancellations must be received in writing by fax (734-996-1261 ATTN: Seminars) or by mail (HealthCap RMS, ATTN: Seminars, 130 S. First St, Suite 400, Ann Arbor, Michigan 48104). No refunds will be made for requests received after that time.

**Dietary Restrictions and/or Special Accommodations** Individuals with special dietary restrictions, or those who require special accommodations to fully participate in this conference, should contact HealthCap RMS in writing by e-mail to [lisa.oneill@chelsearhone.com](mailto:lisa.oneill@chelsearhone.com) at the time of registration, detailing their request or restriction.

**Grievances** All grievances should be directed in writing to HealthCap RMS, ATTN: Lisa O'Neill, 130 S. First St, Suite 400, Ann Arbor, Michigan 48104.