



# HealthCap Risk Management - Quality Matters

August 19, 2014  
Nebraska Health Care Association, Lincoln, NE

## HealthCap Risk Management - Quality Matters



Quality is the key to promoting positive outcomes and building relationships with residents and families. As part of a proactive risk management program, comprehensive assessments, care planning and accurate documentation are essential. This program was developed to assist professional staff in providing quality of care through comprehensive assessments, care planning and resident centered care with the goal of exceeding regulatory requirements.

### LEARNING OBJECTIVES

- Define the assessment process and state the role of the nursing process across disciplines
- Summarize why documentation is important and how to document findings
- Identify quantifiable objectives in care plan development for the highest level of functioning the resident is expected to attain
- Explain how and when to initiate a past non-compliance or the IDR/IIDR process

### Nebraska Health Care Association

1200 Libra Drive, Suite 100  
Lincoln, NE 68512  
402.435.3551

**Tuesday, August 19, 2014**

7:30am - 4:30pm

### Agenda

7:30 - 8:00	Registration & Continental Breakfast
8:00 - 10:00	Comprehensive Assessments/Case Studies
10:00 - 10:15	Break
10:15 - 12:15	Comprehensive Assessments/Case Studies Continued
12:15 - 12:45	Lunch
12:45 - 1:30	Arbitration Agreements
1:30 - 2:30	Resident Centered Care – Developing the Plan
2:30 - 2:45	Break
2:45 - 4:00	Regulations
4:00 - 4:30	Q&A, Evaluations, Closing Remarks

## The Presenters



**Angie Szumlinski, NHA, RN-BC, RAC-CT, BS**  
Director, HealthCap RMS



**John P. Hessburg, JD**  
Kitch Drutchas Wagner Valitutti & Sherbrook



**Erica Holman, LNHA, LMSW**  
Risk Management Consultant, HealthCap RMS

Angie is the Director of HealthCap RMS where she oversees risk management, education and assessments of approximately 2,000 facilities across the country. A proven leader in the longterm care industry, Angie has a wealth of experience in the operational and clinical aspects of the industry, including experience as an Administrator, Director of Nursing, Corporate Quality Assurance Coordinator and as an independent consultant.

John is a Principal in the firm of Kitch Drutchas Wagner Valitutti & Sherbrook, P.C., in Detroit, Michigan, where he heads the firm's Long Term Care Practice Group. John's firm has been representing healthcare providers for 40 years. He has been the lead consulting attorney for HealthCap for over five years. His Long Term Care Practice includes general healthcare, regulatory and administrative law, as well as civil and criminal defense.

Erica is licensed nursing home administrator with a master's degree in clinical social work. She entered the healthcare arena working as a counselor in a psychiatric hospital and later trained as a psychotherapist with an interest in depression and anxiety. She began working in long term care as the Director of an Alzheimer unit in the early 1990s and became a licensed nursing home administrator in 1995. She worked for ten years as a consultant, helping facilities attain regulatory compliance. She is an expert in the development and implementation of quality assurance and behavior management programs, and has served as an administrator in both stand-alone and multi-facility settings.

**ANCC Approved**  
**7.0 Contact Hours**

**NAB Approved**  
**7.0 CEU's**

**ASWB Approved**  
**7.0 Clock Hours**

Social Work Practice Level: Beginner

**We're Going**  
**GREEN**

In an effort to be environmentally conscious, we will not be distributing printed handouts to our attendees. Digital copies of the seminar handouts will be made available to attendees prior to the seminar.



## Note to Attendees

Attendees are responsible for signing in at the beginning of the session and will receive a certificate at the end of the program. No certificates will be available prior to the conclusion of the program and no partial credit hours will be awarded.

This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators (NAB) and approved for 7 clock hours and 7 participant hours. HealthCap RMS, #1248, is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB), through the Approved Continuing Education (ACE) program. HealthCap RMS maintains responsibility for the program. Social workers participating in this course will receive 7.0 (clinical or social work ethics) continuing education clock hours.

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# REGISTRATION FORM

HealthCap Risk Management - Quality Matters  
August 19, 2014  
Lincoln, NE

## REGISTER USING ONE OF THE FOLLOWING METHODS



Online: [www.HealthCapUSA.com](http://www.HealthCapUSA.com) (Credit Card Only)



By Phone: Call 877-855-HCAP (Credit Card Only)



By Fax: 734-996-1261 (Credit Card Only)



By Mail: Complete this form and mail it to:  
HealthCap RMS Seminar Registrations  
201 S. Main Street, Suite 200  
Ann Arbor, MI 48104

### Facility Information

Name of Facility: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

HealthCap Member: ☐ Yes ☐ No

NNFA/AHCA/LeadingAge Member: ☐ Yes ☐ No

### Attendee Information (1)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

### Registration Fees

First 2 HealthCap Registrants **FREE**  
\*HealthCap Insured Facilities

Additional HealthCap Registrants \_\_\_\_\_ x \$100 = \_\_\_\_\_

NNFA/AHCA/LeadingAge Member \_\_\_\_\_ x \$100 = \_\_\_\_\_

Other Registrants \_\_\_\_\_ x \$150 = \_\_\_\_\_

**TOTAL** = \_\_\_\_\_

### Attendee Information (2)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

License: \_\_\_\_\_ Number: \_\_\_\_\_

FOR ADDITIONAL ATTENDEES, PLEASE PHOTOCOPY THIS FORM

### Payment Information

☐ Check (Payable to HealthCap RMS) ☐ MasterCard ☐ Visa ☐ American Express

Name on Card: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### How did you hear about this seminar?

☐ Association ☐ Insurance Broker ☐ Email ☐ Direct Mail ☐ Friend/Co-worker ☐ Search Engine  
☐ Other (please specify): \_\_\_\_\_

**Cancellation Policy** All cancellations must be received at least 48 hours before the start of the event. Registration refunds are subject to a \$20 cancellation fee. Cancellations must be received in writing by fax (734-996-1261 ATTN: Sophia Alexander) or by mail (HealthCap RMS, ATTN: Sophia Alexander, 201 S. Main St., Ste 200, Ann Arbor, MI 48104). No refunds will be made for requests received after that time.

**Special Accommodation** HealthCap RMS will make reasonable special accommodations upon request.

Please contact Sophia Alexander at 734-996-2700.

**Grievances** All grievances should be directed in writing to HealthCap RMS, ATTN: Sophia Alexander, 201 S. Main Street, Ste 200, Ann Arbor, MI 48104.

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